



Linkup Paints Auckland  
7/34 Hobill Ave, Wiri  
PO Box 9271  
Hamilton 3240

P. 09 262 2249  
[www.linkup.co.nz](http://www.linkup.co.nz)

PAINTS | EQUIPMENT | ACCESSORIES | SERVICE

24 January 2022

Dear Valued Customer - COVID-19 Omicron Red Light Level

Regarding the Government's announcement for New Zealand to move to the Red Light setting on Monday 24<sup>th</sup> of January 2022, Linkup Paint Supplies will continue operating and this will look familiar now after operating at Level 3 in the past and is as outlined below.

Following Government guidelines, Linkup continues to endeavour to reduce the risk of COVID-19 spreading especially the highly transmissible Omicron variant. We have processes in place to address the identified potential areas of risk and have put in place policies and procedures to either minimize or eliminate these risks. We have employed very strict health, hygiene, and safety measures.

#### Trade Shop

Linkup will be available to receive phone or email orders, however, the shop will remain closed for face to face transactions. If you do not have a credit account with us, we welcome your order with a Visa or Mastercard credit/debit card payment or direct credit/bank transfer.

Orders will be available for contactless pickup at an agreed upon time at our designated pickup area or delivery options can be arranged.

Customers can order by phone: 09 262 2249 (alternatively phone your assigned Rep)  
or email [shopauckland@linkupauckland.co.nz](mailto:shopauckland@linkupauckland.co.nz)

#### Deliveries

With the safety of all concerned, deliveries made by Linkup staff or Couriers will be contactless. Goods will be delivered to a designated space within your business that has been agreed upon by yourselves and our Rep. If one of our Reps calls on you regularly then they will be in touch shortly regarding this.

Please observe a safe distance and have no direct contact with our staff members so safe delivery can be made for everyone.

We endeavour to get all orders processed in a timely manner however with the challenges we are all facing with supply and potentially maintaining staff levels these processes this may take a little longer than usual and we ask that you please take this into account. We thank you for your continued support and are committed to providing you with the best level of service and continuity of supply.

Kind Regards

The Team at Linkup Paint Supplies (Auckland) Ltd